GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2396
ANSWERED ON:30.08.2007
CURTAILMENT OF PASSENGERS` FACILITY IN AC COACHES
Dubey Shri Chandra Shekhar

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways have issued an order for curtailment of some passengers' facilities such as in bedding who are travelling in AC coaches in trains;

(b) if so, the reasons therefor;

(c) if not, whether the Railways are aware that the some contractors are supplying sub-standard quality of blanket, one bedding sheet and pillow without towels and second bedding sheet which are plying from Jammu to Jaipur, Delhi, Mumbai and other parts of the country especially in Train No. 2413 and 2414;

(d) if so, the reasons therefor; and

(e) the steps being initiated by the Railways to ensure the better quality of travelling facilities for the passengers ?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) No Sir.

(b) Does not arise.

(c) to (e) Some complaints do occur at times. However, regular and surprise checks are conducted to ensure the quantity and quality of bedrolls. Contractors supplying deficient and unclean linen are fined and, if necessary, their contracts are terminated.